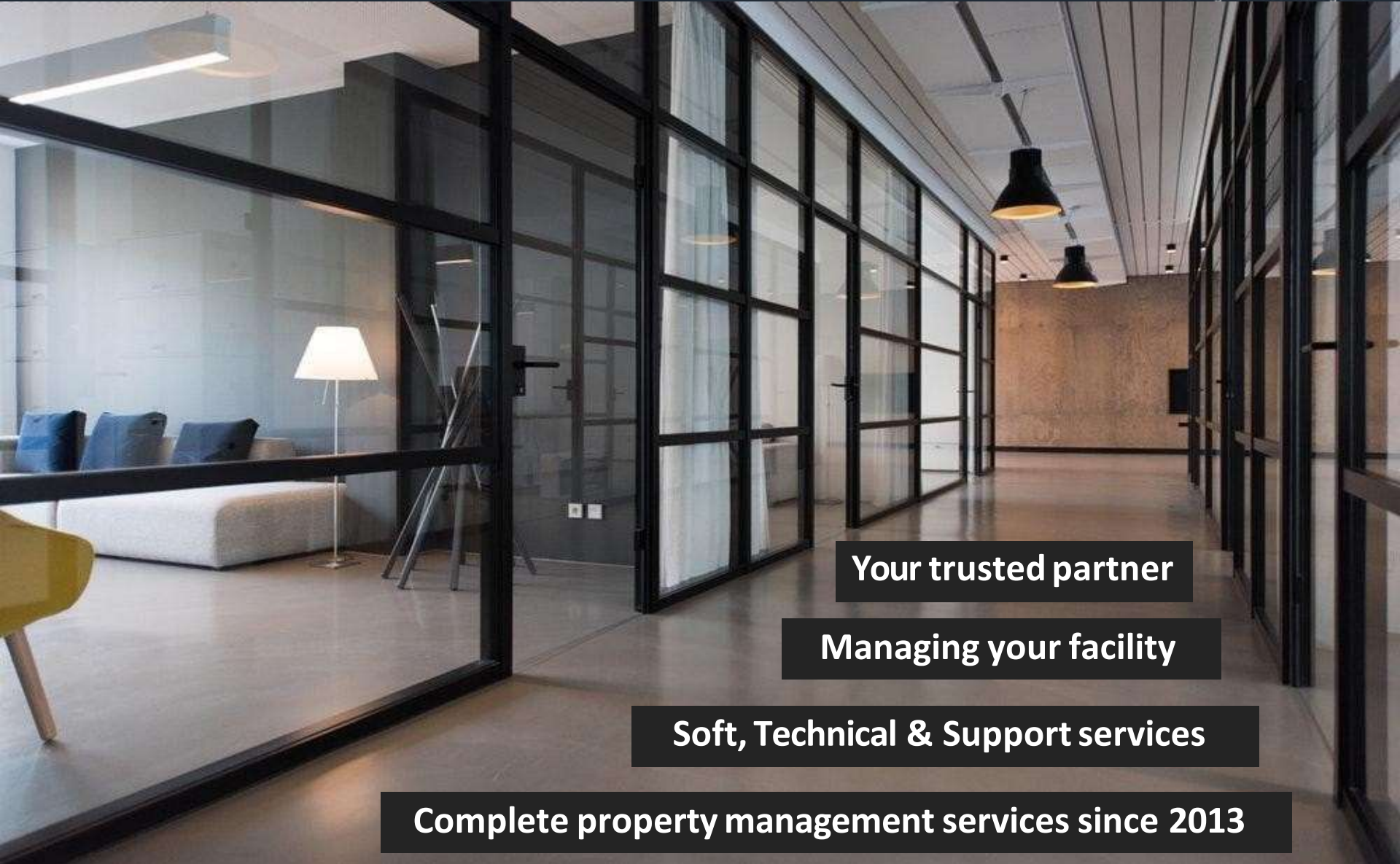




**Master Clean Solutions Services
Pvt. Ltd. India**

Who are we?



Your trusted partner

Managing your facility

Soft, Technical & Support services

Complete property management services since 2013

Company Profile

MCSSPL, A Integrated Facility Management Company with Hospitality background and Core Specialization in Soft & Technical services. We are an BICS & ISO certified Process. Our goal is to provide the best quality product by delivering clean, comfortable, attractive and safe environment with 100% satisfaction guaranteed at the very affordable prices. The breakdown maintenances of Machines are minimum but if occur are attended immediately in decided down time. Specially trained professionals approach each and every customer with honesty and integrity, confidently answering on a variety of questions, providing the safest, most effective techniques available and explaining the differences in how we work. Our experienced team members are ready and willing to help and guide through the whole process each time on time

Vision and Mission

Our Vision

To be the preferred facilities management company in all sector through quality delivery of services and in contributing to environmental sustainability



Our Mission

Is to simplify facilities management to our clients and to provide a quality service to our customers, at a price which is reasonable and is a good value for money, and to operate the business profitably.

With the exclusive aim of providing high standards of professional services to the Clients, Master Clean Solution Services Private Limited - Facilities Management division is committed to achieve Client Satisfaction comprehensively; by anticipating, recognizing and fulfilling their Facilities. Management Service needs and expectations. We will attain this collectively along with our service partners as a team by:

- ✓ Adopting strategic management plans, and risk-based thinking
- ✓ Implementing, maintaining and continually improving the Quality Management System
- ✓ Benchmarking the learning for business process improvement
- ✓ Prioritizing and according, adequate support for Infrastructure availability, trained human resources and safe working environment

Service Delivery Model

MANAGEMENT SUPPORT

- Facility management
- Contract Administration
- Energy & Sustainability
- EHS
- Finance & Administration
- Procurement Management
- Vendor Management
- Audits & Value Additions

C CRITICAL

- Lighting / Electrical Panels
- DG (Power Back up)
- WTP / STP management
- Carpentry / Plumbing
- Energy Management
- Repair & Maintenance
- AMC Management / Coordination

E ESSENTIAL

- Housekeeping Services (Materials/Equipments)
- Horticulture / Landscape
- Security Services
- Pest Control
- Waste Management
- HK Materials & Equipment

S SUPPORT

- Transport Management
- Cafeteria
- Event Management
- Vendor coordination
- Pass Through Services

All activities Self-performed by MCSSPL

Integrated Facility Management Services

❑ Technical Services (O & M)

- ✓ Plumbing
- ✓ Carpentry & Civil Repairs
- ✓ STP, ETP & WTP mgmt.
- ✓ [Electrical System & Services](#)
- ✓ BMS & Access Control system
- ✓ Integral Communication EPABX & Intercom System
- ✓ AMC & Warranty Management
- ✓ HVAC System
- ✓ Pumps & Pumping System.
- ✓ Fire Detection & Fire Fighting System
- ✓ Elevators
- ✓ Security Systems
- ✓ Chemical dosing system
- ✓ Other Building Systems

❑ FMS in health Care and Pharmaceuticals

- Environmental Cleaning Service.
- Patient care & Ward Assistanes.
- Patient support service.
- Bio-Waste management.
- Linen & Laundry.
- OT Service Assistance.

❑ Tenant Services

- ✓ Property Services Presentation & Co-ordination
- ✓ Tenant Liaison
- ✓ Maintenance Billing & recovery Management



❑ General Services

- ✓ Housekeeping
- ✓ Gardening
- ✓ Waste Management & Disposal
- ✓ External Facade Cleaning
- ✓ Valet Parking
- ✓ Clubhouse Mgmt.
- ✓ Pest Control
- ✓ Help Desk
- ✓ Vending Operations
- ✓ Fitness Centre & swimming pool
- ✓ Front Desk
- ✓ Visitor Mgmt.
- ✓ Patient care & Ward Assistanes
- ✓ Patient support service.
- ✓ Bio-Waste management.

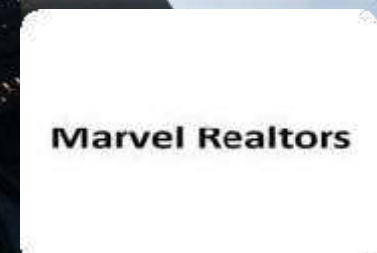
❑ Other Services

- ✓ Utility Management
- ✓ Spares procurement & inventory management
- ✓ General & Statutory Liaison
- ✓ Linen & Laundry
- ✓ OT Service Assistance

Our Strength



Our Valuable Clients



Our Valuable Clients



Our Valuable Clients



Our Valuable Clients



Our Valuable Clients in Health Care and Pharmaceuticals



Key Differentiators

- ❑ Seasoned management team
- ❑ Strong past and present performance
- ❑ Quality assurance management process
- ❑ Well trained and qualified staff
- ❑ Clear pricing and cost effective solutions
- ❑ Focused on customer satisfaction approach



Systematic approach for optimum delivery



COMPLIANCE

- Internal
- Process
- Resource Statutory
- Asset
- Review & update

5S IMPLEMENTATION

- Sort
- Shine
- Stabilize
- Standardize
- Sustain

PREDUCTIVE MAINTENANCE

- Thermography
- Annual Shutdown
- Conditional Monitoring

LEARNING & DEVELOPMENT

- Skill based training
- Cross functional training
- External Certification

BUDGETING & BENCHMARKING

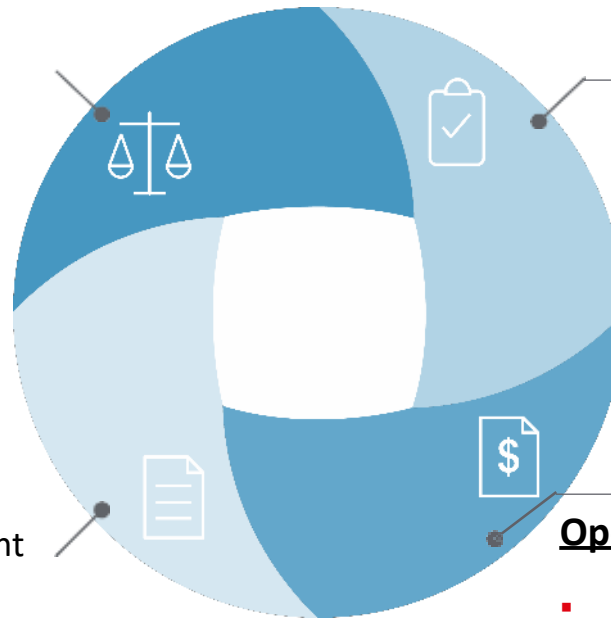
- Define trends
- Set baseline
- Budget forecast
- Implement initiatives
- Spend tracking

KEY DYNAMICS OF FM COMPLIANCE

"We take risk and compliance seriously"

Ethics

- Employees
- Clients
- Marketplace
- Communities



Statutory and Regulatory

- International
- National
- Industry specific
- Regional
- Local

Contractual

- Master service agreement
- Labor contracts
- Third-party contracts
- Pricing agreements

Operations and Finance

- Procurement
- Vendor management
- Accounting
- Information security, data governance
- General operations
- Human resources

HOW DO WE DRIVE COMPLIANCE ?

Anchored in our culture of Compliance, we drive FM operational Compliance with the following tools:



ISO 9001:2015 / 14001:2015 Certification

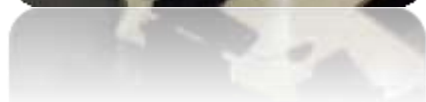
A strategy to help improve performance and provide a basis to sustained development initiatives.

- Consistently provide services that meet customer, statutory and regulatory requirements
- Facilitate opportunities to enhance customer satisfaction
- Address risks and opportunities associated with its context and objectives
- Demonstrate conformity to specified quality management system requirements

These certifications facilitate our ability to drive a “*Culture of Compliance*” and deliver on commitment to mitigate risk, comply with SA obligations and improve on service deliveries

Sr. No.	Statutory act / Accreditation	Compliance Status
1	Goods and Service Tax (GST) - 27AAJCM5637R1ZL	Yes
2	Shop Act - 1931000313652611	Yes
3	Provident Fund (PF) - PUPUN0306922000	Yes
4	Employees' State Insurance Corporation (ESIC) - 33000439660001001	Yes
5	Professional Tax - 27035299575P	Yes
6	Maharashtra Labor Welfare Fund -PUN53692	Yes
7	ISO Certificate - ISO 9001:2015 , ISO 14001:2015	Yes

Staff Training



Machinery uses



Glimpse of Rewards and Recognitions



Manufacturing spaces



Polybond India Pvt Ltd



Harman India Pvt Ltd



Membrane Filter



Subros India Pvt Ltd

Commercial spaces



Giga Space



Sky Max Mall



VTP HO



Bhalarao Tower



Mainkchand Galleria



Vascon Garnet Bay

IT spaces



Vodafone Viman Nagar



Xorient



Harman



Crest Magarpatta



Sears Technology



Whirlpool of India



Intelligence



PRGX



Fujitsu Consulting India

Residential spaces



Vascon Forest country



VTP Purvanchal



VTP Urban Nest



Konark Orchid



Marvel Cascade



VTP Urban Rise



Purvankar



River Residence



Karia Konark

Why Choose MCSSPL ?

Quality work

- ISO 9001 – 2008 certification
- Process oriented systematic approach
- Focus on compliance
- Strong implementation
- Learning and Development
- Effective cost management
- Proven performance



Experience at Varied Verticals

- IT & Software Sector
- Education Sector
- Residential & Commercial Sector
- Retail Industry
- Corporates
- Hospitality Sector
- Manufacturing Industry

- ✓ **At MCSSPL, customer satisfaction has always been and will always be the first priority!.**
- ✓ **Business relationships with clients in every sector have allowed us to create an extensive selection of services**
- ✓ **Designed to accommodate the needs of every facility**
- ✓ **Decades of Experience**
- ✓ **Highest quality at a reasonable price**
- ✓ **Professionally managed**
- ✓ **Environmentally friendly cleaning**
- ✓ **Efficient customer service**
- ✓ **Stable and dedicated staff**





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